



GENERAL CONDITIONS

Maravillas reserves the right to change prices, to cancel or change courses and to amend timetables at any time prior the enrollment and make additional amendments to these terms and conditions by giving 4 weeks' notice.

Enrollments

Enter our web page to check our course fees and the different types of accommodation. You can calculate the cost of any number of course options and book online in less than a minute.

If you prefer you can send an email to booking@maravillas.org to ask for availability and indicate your personal data and any specific requests. After receiving our confirmation you should send a deposit of 150 € (either by bank transfer, by credit card using our e-payment or through our secure website www.maravillas.es) and copy of the payment receipt

Bank transfer to:

MARAVILLAS PROGRAMAS INTERNACIONALES S.L.

BANK: BANKINTER Avenida Salvador Vicente 1, 29631 Benalmadena Malaga

ACCOUNT: ES6301280785850100045037

SWIFT: BKBKESMM

The balance must be paid upon receipt of our confirmation and final invoice, always before the student's arrival. Bank charges must be paid by the sender. All enrollments are subject to the following conditions, which become legally binding upon acceptance of enrollment by Maravillas.

Cancellations

All cancellations must be notified in writing to Maravillas Programas Internacionales by email

CANCELLATIONS ADULTS	The deposit of 150 euros is non-refundable.
TUITION	Cancellations received: • 21 – 14 days before the start of the course: 90 % of the remaining fees will be refunded • 13 – 7 days before the start of the course: 75 % of the remaining fees will be refunded • less than 7 days: no refund In the event that a visa is rejected, Maravillas will refund fees to the student (or agent) upon receipt of evidence of the visa denial along with the supporting documentation. All fees paid will be refunded, less the deposit of 150 euros.
ACCOMMODATION	 Cancellations received: Host family accommodation: notice provided of 2 weeks before the arrival – full refund given Shared apartments: notice provided up to 28 days before the arrival – full refund given (except the deposit) Shared apartments: notice period of less than 28 days before the arrival – no refund given Hotel / aparthotels: As we use external providers then we must apply their terms and conditions





CANCELLATION TEENAGERS

Cancellations received:

- more than 21 days before arrival, no cancellation fees other than the non-refundable deposit will apply
- 20 days or less before departure, 1 week accommodation fee and the non-refundable deposit will apply as a penalty
- less than 7 days or no-show: no refund

If the student wishes to withdraw after the start of the course, there will be no refund of fees. Any refund can only be made by the office or representative to whom the fees were originally paid.

Students on student visas have the right to arrange holidays for 10% of the course period; however, they must inform the school before the start of the course and within the visa period.

Late Arrival Or Absence:

Periods of absence for vacation or any other reason may not be made up with free extension of the course. Fees are not transferable from one person to another.

Curtailment

There is no refund of fees for curtailment of a course after commencement. These terms also apply to students who are part of a group. The cancellation fees will be waived if there is a replacement student.

There is no refund of fees for days missed during the course/late arrival/early departure/public holidays. • During peak times classes can be held at additional premises.

If a student wishes to return to their home country or take holidays elsewhere during the period of his/her enrolment in the language course they are free to do so, but no credit will be given for missed study time.

Parental consent is required for students aged 16 and 17 years for any classes or activities missed.

Expulsion No refund.

Students who are expelled will be sent home immediately at their own expense.

Force Majeure

MARAVILLAS will not be responsible for any failure to comply with any of its obligations (and therefore shall not be required to provide any compensation) if the failure is occasioned by any cause beyond MARAVILLAS's reasonable control. Nor shall MARAVILLAS be responsible for any costs incurred by or on behalf of the students as a result of any such cause. Such causes shall include, but shall not be limited to, act of government, war, threat of war, riot, civil strife, industrial dispute, terrorist activity, natural or nuclear disaster, unusually adverse weather conditions and infectious diseases.

General Conditions

- MARAVILLAS does not accept responsibility for costs incurred due to flight delays, (i.e. accommodation etc.)
- MARAVILLAS does not take responsibility for any loss or theft of belongings.
- Students are expected to have appropriate medical and travel insurance.
- There is no refund of fees for days missed during the course, or for late arrival or early departure, or for public holidays.
- MARAVILLAS reserves the right to cancel all arrangements and bookings without prior notice if our payment conditions are not met
- While MARAVILLAS aims to be as inclusive as possible, there are instances in which we may not be equipped or trained to best cater for your needs. In case you are a student with a particular mobility issue, learning difficulty or other condition that might impede your learning or access to MARAVILLAS facilities, we ask that you first check with us before booking.

More info: www.maravillas.es/terms-and-conditions